



BUSINESS MOBILE SIM PLANS

Critical Information Summary

INFORMATION ABOUT THIS SERVICE

CCTS Telecommunications (ACN 003792881) Mobile SIM Plans use parts of the Telstra Mobile Network that cover more than 98.8% of the population with 3G and 97% of the population with 4G.

BUNDLING REQUIREMENTS

CCTS Mobile SIM plans do not depend on a bundling arrangement with other services and do not require you to take any telecommunications goods as part of the plan.

MINIMUM TERM

A minimum term of 1 month applies to all CCTS Mobile SIM Plans. CCTS may withdraw a Mobile SIM Plan at any time with 30 days' notice. Once your minimum term no longer applies you are welcome to cancel your service by providing CCTS with 30 days' notice in written form.

WHAT'S INCLUDED

The monthly recurring charge includes unlimited standard national calls to fixed and mobile numbers, including unlimited standard SMS and photo MMS, voicemail retrieval, and calls to 1800 and 13 – 1300* numbers.

Your unlimited included value cannot be used for making calls and sending SMS/MMS to international numbers, video MMS, calls to satellite numbers, usage when roaming overseas, among other assistance and special numbers. These will incur excess usage charges to your monthly bill. Please refer to the **Domestic Usage Sheet** on page 4 for further information.

Calls and SMS/MMS to premium numbers (e.g. 19xx numbers), Sensis calls or other content charges (including third party charges) are barred.

Included data – receive included data every month as per your selected plan to access the mobile data network. Unused data expires each month and cannot be used while roaming overseas.

Included international call value – receive unlimited international calling every month to 15 countries. Includes calls to both landline and mobile numbers, unless otherwise stated. Included countries are listed below:

China	India	South Korea
France	Ireland	Thailand [#]
Germany	Malaysia	United Kingdom
Greece	New Zealand	USA [#]
Hong Kong	Singapore	Vietnam

[#]Does not include calls to mobiles

Countries not listed in the above list will incur an additional charge as per the **International Calling Sheet** on page 5.

WHAT'S EXCLUDED

Any service used in breach of the CCTS Fair Use Policy is an Excluded Service.

BILLING

CCTS invoice your service on the same day each month. CCTS bill in advance for the minimum monthly recurring charge and in arrears for calls excluded from the minimum monthly recurring charge.

INFORMATION ABOUT PRICING

CCTS can supply Mobile SIM services that provide a 4G coverage footprint of 97% and a combined 4G and 3G coverage footprint of more than 98.8% of the Australian population covering 1.62 million square kilometres. Not all locations can be serviced by Telstra so you must check with CCTS to ensure your area is serviceable. CCTS can assist with all your hardware needs where required, additional costs may be incurred for hardware.

You will require a compatible mobile device in order to use a CCTS Mobile SIM service. This plan does not include a mobile device; however, you are welcome to supply your own mobile device, but the management, responsibility and configuration of this device will be up to you.

The following CCTS Mobile SIM plans are available:

- Mobile 18GB: \$35 per month
- Mobile 30GB: \$45 per month
- Mobile 60GB: \$60 per month
- Mobile 100GB: \$80 per month

MONTHLY MINIMUM CHARGES

A monthly recurring charge is applicable to all CCTS Mobile SIM plans each month, irrespective of whether the service is used in that month.

EARLY TERMINATION CHARGE

If the service is terminated before the minimum contract term of 1 month has expired an early termination charge may apply, calculated as:

- the total amount owing will be the cost of any usage incurred up until the time of cancellation, including the current month costings and a onetime \$55 early termination fee; and
- any rebates, credits, refunds or discounts (including but not limited to any waiver of port-in credits), provided to you in respect of the service.

INTERNATIONAL ROAMING

Your monthly included call and data value do not include usage while you're overseas, so you'll be charged separately for this usage. Roaming Data and Voice bolt-ons are available to be used overseas.

International Roaming One-off bolt-ons available on CCTS Mobile SIM Plans are perfect to get you more affordable calls and data when you are roaming internationally.

Roaming is not available in all countries. Please refer to the **International Roaming Sheet** on page 12 for rates as well as countries included in the Roaming Data Bolt-on packs listed below.

Price	\$45	\$80	\$150
Validity Period	5 days	10 days	20 days
Voice	60 minutes	150 minutes	360 minutes
SMS	60	150	360
Data	800MB	2GB	6GB
Destinations	64	64	64

Roaming Bolt-ons are charged at the moment of addition and immediately gives you data to be used in other countries.

ZERO BILL SHOCK

Zero Bill Shock ensures you will not receive any excess usage charges against your monthly bill by blocking any calls, SMS, MMS and data usage that would incur excess usage charges to you bill (those not included in your plan allowance).

If you wish to use any services not included in your plan (including Domestic and International bolt-ons), please contact CCTS on 1800 244 244.

DATA BOLT-ONS

A one-off data bolt-on will be available for your CCTS Mobile SIM Plan when your plan data allowance is exhausted. You should receive an SMS or email when approaching your limit or dial *159# to check your balance. This bolt-on is the perfect solution to cover that extra data you were not expecting to use. It is charged at the moment of addition and gives you 1GB of data to use in Australia.

Bolt-on	Amount of data	Cost
1GB One-off Bolt-on	1GB	\$10

The 1GB One-off bolt-on will start to be consumed once your plan's data allowance is exhausted, and it can help you avoiding the unexpected excess usage charges.

It is valid until the end of your monthly bill and will neither be renewed or recharged automatically once exhausted, or in the following month. You can add this bolt-on as many times as you like.

You will receive notifications via SMS reflecting the consumption of your active bolt-ons.

VOICEMAIL

To access your voicemail box simply call 141 from your mobile device and follow the audio instructions to set up your greeting and other configurations. Voicemail feature is free of charge but calling 141 may be deducted from your monthly included value. You will receive an SMS every time a new voicemail is left in your voicemail box.

ADDITIONAL CHARGES

Any changes to this plan may incur additional charges so please check with your CCTS account manager in order to confirm before requesting any modifications.

CCTS HELPDESK CONTACT DETAILS

The CCTS helpdesk team can be contacted by either calling 1800 244 244 or by emailing service@ccts.com.au.

OTHER INFORMATION

We take customer satisfaction very seriously. If you have any concerns related to our handling of your personal information, please follow the processes in our Complaint Handling Policy to lodge a complaint and we will endeavour to handle the situation promptly and fairly. If you wish to refer your complaint to the TIO, you can do so by calling 1800 062 058 or by logging your complaint at www.tio.com.au.

All prices listed are inclusive of GST.

*Telstra Retail numbers 132000, 132203, 132674, 132999 are charged as excess usage.

Information is current as of September 2021 and is subject to change without notice. All prices quoted include GST. Included value amounts are valid for one month (billing period) and are to be used in Australia. Plans are for SIM only. Mobile Phone SIMs are included with all plans; however, you will need to provide your own mobile device. Plans included values can be used towards standard national calls, standard SMS and standard photo MMS to mobiles and fixed line services, calls to 1300, 13, 1800 and calls to retrieve voicemail. Services excluded from the plan allowance are directory services, calls, SMS and MMS to international numbers, video MMS, international roaming, content packs and bolt-ons and mobile data usage. Some of the barred services are: Premium services, 19x, 189x and VPN numbers. When the included value on a plan is reached, any extra usage will be charged at the standard rates as excess spend. Fair Usage policy applies to all mobile plans in relation to calls, call diversions, SMS, MMS, and data usage. Calls are charged in 60 second increments, plus Flagfall charge. Unused monthly data allowance cannot be rolled over. Upon exceeding the monthly included data allowance your data speeds will slow significantly unless a data bolt-on is added. Data usage will be metered in kilobytes, where 1024 bytes = 1 Kilobyte or part thereof and includes both uploads and downloads. Monthly data allowance cannot be used when roaming internationally. Central Coast Telephone Systems ACN 003 792 881 mobile plans use parts of the Telstra Mobile Network that cover more than 98.8% of the population with 3G and 97% of the population with 4G. These mobile plans have access to download speeds of up to 100Mbps on 4G across 97% of the population. 4G devices will enjoy typical download speeds of 2-50Mbps and upload speeds of 1 to 10 Mbps in 4G coverage areas. Handsets not capable of 4G will only receive 3G coverage. Check mobile coverage at <https://mobilemaps.net.au/maps/api/embed/4G/>. Not to be used in conjunction with any other offer and/or promotion. CCTS reserves the right to vary the terms of these plans at any time. Full terms and conditions as per the Application Form.

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Version September 2021

DOMESTIC USAGE SHEET

Standard Calls

<i>Timed charges rated per second</i>	Flagfall	Timed (per minute)
Calls to Prima mobiles	\$0.000	\$0.000
Calls to Telstra Mobile (on-net)	\$0.000	\$0.000
Calls to non-Telstra Mobile (off-net)	\$0.000	\$0.000
Calls to Fixed (all carriers)	\$0.000	\$0.000
Call Forwarding (MNF Plan 1-7)	\$0.000	\$0.000
10 Digit 1300 numbers	\$0.000	\$0.000
6 Digit 13 numbers	\$0.000	\$0.000
8 Digit 1345 numbers	\$0.000	\$0.000
1800 numbers	\$0.000	\$0.000
VoiceMail Divert	\$0.000	\$0.000
VoiceMail Retrieval	\$0.000	\$0.000

Non-Standard Calls

<i>Timed charges rated per second</i>	Flagfall	Timed (per minute)
Video Calls (national)	\$0.413	\$2.200
Video Calls (international)	\$0.550	\$3.713
National Directory Assistance	\$0.688	\$0.000
International Directory Assistance	\$2.063	\$0.000
Telstra Mobile Satellite	\$0.500	\$1.500
Optus Mobilesat	\$0.450	\$2.475

Messaging

	Cost per Message
SMS	\$0.000
SMS to fixed	\$0.000
SMS to 13/1300, SMS to 18/1800	\$0.096
SMS to international numbers*	\$0.344
SMS for iphone message set-up	\$0.138
MMS Standard (national)	\$0.000
MMS Standard (international)	\$0.688
MMS Video (national)	\$0.413
MMS Video (international)	\$0.963
Message2Text	\$0.000

**SMS to international numbers free to included 15 countries*

INTERNATIONAL CALLING SHEET

<i>Timed charges rated per second</i>	Flagfall	Timed (per minute)
Afghanistan	\$0.00	\$1.424837
Albania	\$0.00	\$0.791372
Algeria	\$0.00	\$1.424837
American Samoa	\$0.00	\$2.025849
Andorra	\$0.00	\$0.514891
Angola	\$0.00	\$0.872791
Anguilla	\$0.00	\$0.987031
Antarctica	\$0.00	\$5.383803
Antigua and Barbuda	\$0.00	\$0.861408
Argentina	\$0.00	\$0.466269
Argentina (mobile)	\$0.00	\$0.934716
Armenia	\$0.00	\$0.888731
Aruba	\$0.00	\$0.709609
Ascension Island	\$0.00	\$6.505428
Austria	\$0.00	\$0.553965
Austria (mobile)	\$0.00	\$1.104091
Azerbaijan	\$0.00	\$0.888731
Bahamas	\$0.00	\$0.594017
Bahrain	\$0.00	\$0.851233
Bangladesh	\$0.00	\$0.718554
Bangladesh (mobile)	\$0.00	\$0.968774
Barbados	\$0.00	\$0.772680
Belarus	\$0.00	\$1.281952
Belgium	\$0.00	\$0.457095
Belgium (mobile)	\$0.00	\$1.021296
Belize	\$0.00	\$1.909912
Benin	\$0.00	\$2.895544
Bermuda	\$0.00	\$0.594131
Bhutan	\$0.00	\$1.294681
Bolivia	\$0.00	\$0.772680
Bosnia and Herzegovina	\$0.00	\$0.893433
Bosnia-Herzegovina Mobile	\$0.00	\$1.292113
Botswana	\$0.00	\$0.942743
Brazil	\$0.00	\$0.524753
Brazil (mobile)	\$0.00	\$0.946069
Brunei	\$0.00	\$0.541954
Bulgaria	\$0.00	\$1.098701
Burkina Faso	\$0.00	\$2.895544
Burundi	\$0.00	\$2.895544
Cabo Verde	\$0.00	\$2.895544
Cambodia	\$0.00	\$0.845155
Cambodia (mobile)	\$0.00	\$0.912010
Cameroon	\$0.00	\$1.424837
Canada	\$0.00	\$0.454801
Cayman Islands	\$0.00	\$0.750548
Central African Republic	\$0.00	\$3.656499

Chad	\$0.00	\$2.153521
Chile	\$0.00	\$0.431293
Chile (mobile)	\$0.00	\$0.929212
China	\$0.00	\$0.000000
China (mobile)	\$0.00	\$0.000000
Colombia	\$0.00	\$0.772680
Comoro Islands	\$0.00	\$1.131040
Congo (formerly Zaire)	\$0.00	\$1.682438
Congo Democratic Republic	\$0.00	\$1.435681
Cook Islands	\$0.00	\$2.830752
Costa Rica	\$0.00	\$0.588283
Côte d'Ivoire	\$0.00	\$3.813527
Croatia	\$0.00	\$0.672975
Croatia (mobile)	\$0.00	\$1.570276
Cuba	\$0.00	\$2.864008
Cyprus	\$0.00	\$0.550440
Cyprus (mobile)	\$0.00	\$0.684954
Czech Republic	\$0.00	\$0.611791
Czech Republic Mobile	\$0.00	\$0.946413
Denmark	\$0.00	\$0.457897
Denmark (mobile)	\$0.00	\$1.014300
Diego Garcia	\$0.00	\$4.419205
Djibouti	\$0.00	\$1.424837
Dominica	\$0.00	\$2.864008
Dominican Republic	\$0.00	\$0.594017
East Timor	\$0.00	\$4.755114
Ecuador	\$0.00	\$0.772680
Egypt	\$0.00	\$0.829215
Egypt Mobile	\$0.00	\$0.920382
El Salvador	\$0.00	\$0.762705
Equatorial Guinea	\$0.00	\$1.615141
Eritrea	\$0.00	\$1.424837
Estonia	\$0.00	\$2.467576
Ethiopia	\$0.00	\$1.424837
Falkland Islands (Malvinas)	\$0.00	\$6.101643
Faroe Islands	\$0.00	\$1.421970
Fiji	\$0.00	\$1.002030
Fiji (mobile)	\$0.00	\$1.293305
Finland	\$0.00	\$0.520969
Finland (mobile)	\$0.00	\$1.706364
Former Yugoslav Rep of Macedonia	\$0.00	\$0.793551
Former Yugoslav Rep of Macedonia (mobile)	\$0.00	\$1.361653
France	\$0.00	\$0.429229
France (mobile)	\$0.00	\$0.788391
French Guiana	\$0.00	\$0.882768
French Polynesia	\$0.00	\$0.939876
Gabon	\$0.00	\$2.895544
Gambia	\$0.00	\$6.729754
Georgia	\$0.00	\$0.888731
Germany	\$0.00	\$0.000000

Germany (mobile)	\$0.00	\$0.000000
Ghana	\$0.00	\$0.942165
Gibraltar	\$0.00	\$1.573914
GLOBAL NWK ONAIR AIRCRAFTS	\$0.00	\$18.248577
Globalstar	\$0.00	\$18.248577
Greece	\$0.00	\$0.000000
Greece (mobile)	\$0.00	\$0.000000
Greenland	\$0.00	\$1.421970
Grenada & Carriacou	\$0.00	\$1.909912
Guadeloupe	\$0.00	\$0.922331
Guam	\$0.00	\$0.899052
Guantanamo	\$0.00	\$3.589202
Guatemala	\$0.00	\$0.772680
Guinea	\$0.00	\$2.895544
Guinea Bissau	\$0.00	\$2.467576
Guyana	\$0.00	\$1.417956
Haiti	\$0.00	\$1.112653
Holy See (Vatican City State)	\$0.00	\$0.513171
Honduras	\$0.00	\$1.266356
Hong Kong	\$0.00	\$0.000000
Hong Kong (mobile)	\$0.00	\$0.000000
Hungary	\$0.00	\$0.541037
Hungary (mobile)	\$0.00	\$1.051570
Iceland	\$0.00	\$1.017167
India	\$0.00	\$0.000000
India (mobile)	\$0.00	\$0.000000
Indonesia	\$0.00	\$0.000000
Indonesia (mobile)	\$0.00	\$0.000000
Inmarsat - BGAN	\$0.00	\$35.109586
Inmarsat Aero - Atlantic Ocean West	\$0.00	\$16.207362
Inmarsat B	\$0.00	\$8.294787
Inmarsat B - Single Num Access Code	\$0.00	\$35.109586
Inmarsat GAN ISDN	\$0.00	\$17.602613
Inmarsat M	\$0.00	\$4.759013
Inmarsat Mini M	\$0.00	\$3.994474
Iran	\$0.00	\$0.656629
Iran (mobile)	\$0.00	\$0.538380
Iraq	\$0.00	\$0.970839
Ireland	\$0.00	\$0.000000
Ireland (mobile)	\$0.00	\$0.000000
Iridium Satellite	\$0.00	\$6.463083
Israel	\$0.00	\$0.467415
Israel (mobile)	\$0.00	\$0.610644
Italy	\$0.00	\$0.270600
Italy (mobile)	\$0.00	\$0.696713
Jamaica	\$0.00	\$0.919733
Japan	\$0.00	\$0.497116
Japan (mobile)	\$0.00	\$0.798253
Jordan	\$0.00	\$0.743438
Jordan (mobile)	\$0.00	\$0.923822
Kazakhstan	\$0.00	\$0.888731

Kenya	\$0.00	\$0.777841
Kenya (mobile)	\$0.00	\$1.139067
Kiribati	\$0.00	\$4.307042
Kuwait	\$0.00	\$0.894236
Kyrgyzstan	\$0.00	\$0.888731
Laos	\$0.00	\$0.977146
Latvia	\$0.00	\$2.218433
Lebanon	\$0.00	\$0.652042
Lebanon (mobile)	\$0.00	\$1.382178
Lesotho	\$0.00	\$1.514054
Liberia	\$0.00	\$1.660006
Libya	\$0.00	\$1.451327
Liechtenstein	\$0.00	\$0.524409
Lithuania	\$0.00	\$2.195550
Luxembourg	\$0.00	\$0.574292
Macau	\$0.00	\$0.550440
Madagascar	\$0.00	\$2.153521
Malawi	\$0.00	\$1.043112
Malaysia	\$0.00	\$0.000000
Malaysia (mobile)	\$0.00	\$0.000000
Maldiv Islands	\$0.00	\$2.938659
Mali	\$0.00	\$1.255198
Malta	\$0.00	\$0.724517
Malta (mobile)	\$0.00	\$1.602698
Marshall Islands	\$0.00	\$1.294681
Martinique	\$0.00	\$0.944463
Mauritania	\$0.00	\$2.895544
Mauritius	\$0.00	\$0.856622
Mayotte	\$0.00	\$1.578043
MCP Maritime Comms	\$0.00	\$18.248577
Mexico	\$0.00	\$0.776694
Micronesia (Federated States of)	\$0.00	\$1.974061
Moldova	\$0.00	\$1.225095
Monaco	\$0.00	\$0.769011
Mongolia	\$0.00	\$1.525178
Montenegro	\$0.00	\$1.233788
Montserrat	\$0.00	\$1.031896
Morocco	\$0.00	\$1.424837
Mozambique	\$0.00	\$1.269452
Myanmar (Burma)	\$0.00	\$1.294681
Namibia	\$0.00	\$0.860751
Nauru	\$0.00	\$3.252714
Nepal	\$0.00	\$1.004553
Netherlands	\$0.00	\$0.442760
Netherlands (mobile)	\$0.00	\$1.041937
Netherlands Antilles	\$0.00	\$0.763506
New Caledonia	\$0.00	\$1.134709
New Zealand	\$0.00	\$0.000000
New Zealand (mobile)	\$0.00	\$0.000000
Nicaragua	\$0.00	\$0.774744
Niger	\$0.00	\$1.390816

Nigeria	\$0.00	\$0.833687
Niue	\$0.00	\$5.832453
Norfolk Island	\$0.00	\$5.069748
North Korea	\$0.00	\$5.578480
Northern Mariana Islands	\$0.00	\$1.909912
Norway	\$0.00	\$0.433816
Norway (mobile)	\$0.00	\$1.004553
Oman	\$0.00	\$1.063955
Pakistan	\$0.00	\$0.748369
Pakistan (mobile)	\$0.00	\$0.837472
Palau	\$0.00	\$2.803345
Palestine	\$0.00	\$0.545110
Panama	\$0.00	\$0.709609
Papua New Guinea	\$0.00	\$2.326870
Paraguay	\$0.00	\$0.774744
Peru	\$0.00	\$0.603535
Philippines	\$0.00	\$0.476988
Philippines (mobile)	\$0.00	\$0.620813
Poland	\$0.00	\$0.483126
Poland (mobile)	\$0.00	\$1.050423
Portugal	\$0.00	\$0.483126
Portugal (mobile)	\$0.00	\$1.794152
Puerto Rico	\$0.00	\$0.497231
Qatar	\$0.00	\$1.350642
Reunion Island	\$0.00	\$0.987031
Romania	\$0.00	\$0.663166
Romania (mobile)	\$0.00	\$1.155924
Russian Federation	\$0.00	\$3.645781
Russian Federation Mobile	\$0.00	\$0.725037
Rwanda	\$0.00	\$1.076761
Saint Helena Ascension and Tristan da Cunha	\$0.00	\$18.790818
Saint Kitts and Nevis	\$0.00	\$1.909912
Saint Lucia	\$0.00	\$1.909912
Saint Pierre and Miquelon	\$0.00	\$1.682438
Saint Vincent and The Grenadines	\$0.00	\$1.909912
Samoa	\$0.00	\$1.985277
San Marino	\$0.00	\$3.678932
Sao Tome and Principe	\$0.00	\$5.832453
Saudi Arabia	\$0.00	\$1.063381
Saudi Arabia (mobile)	\$0.00	\$0.934372
Seonet Maritime	\$0.00	\$18.248577
Senegal	\$0.00	\$1.424837
Serbia	\$0.00	\$0.574866
Serbia (mobile)	\$0.00	\$1.301086
Seychelles	\$0.00	\$2.642685
Sierra Leone	\$0.00	\$2.895544
Singapore	\$0.00	\$0.000000
Singapore (mobile)	\$0.00	\$0.000000
Sint Maarten	\$0.00	\$0.763506
Slovakia	\$0.00	\$0.581517

Slovenia	\$0.00	\$0.516038
Solomon Islands	\$0.00	\$2.669469
Solomon Islands Mobile	\$0.00	\$3.589202
Somalia	\$0.00	\$1.424837
South Africa	\$0.00	\$0.537023
South Africa (mobile)	\$0.00	\$1.099160
South Korea	\$0.00	\$0.000000
South Korea (mobile)	\$0.00	\$0.000000
South Sudan	\$0.00	\$1.480546
Spain	\$0.00	\$0.449526
Spain (mobile)	\$0.00	\$1.053634
Sri Lanka	\$0.00	\$0.820270
Sri Lanka (mobile)	\$0.00	\$0.830362
Sudan	\$0.00	\$0.942743
Suriname	\$0.00	\$0.944463
Swaziland	\$0.00	\$1.134250
Sweden	\$0.00	\$0.447577
Sweden (mobile)	\$0.00	\$1.020378
Switzerland	\$0.00	\$0.457897
Switzerland (mobile)	\$0.00	\$1.705806
Syria	\$0.00	\$1.152484
Taiwan	\$0.00	\$0.431293
Taiwan (mobile)	\$0.00	\$0.630254
Tajikistan	\$0.00	\$1.369220
Tanzania	\$0.00	\$1.390816
Telespazio	\$0.00	\$18.248577
Thailand	\$0.00	\$0.000000
Thuraya Satellite Telecommunications	\$0.00	\$7.854091
Togo	\$0.00	\$1.278653
Tokelau	\$0.00	\$5.832453
Tonga	\$0.00	\$2.025849
Trinidad and Tobago	\$0.00	\$2.864008
Tunisia	\$0.00	\$2.422711
Turkey	\$0.00	\$0.631630
Turkey (mobile)	\$0.00	\$0.906047
Turkmenistan	\$0.00	\$1.369220
Turks and Caicos Islands	\$0.00	\$1.121626
Tuvalu	\$0.00	\$4.486502
Uganda	\$0.00	\$1.121626
Ukraine	\$0.00	\$0.904030
United Arab Emirates	\$0.00	\$0.875544
United Arab Emirates (mobile)	\$0.00	\$1.067624
United Kingdom	\$0.00	\$0.000000
United Kingdom (mobile)	\$0.00	\$0.000000
Uruguay	\$0.00	\$0.718554
Uruguay (mobile)	\$0.00	\$1.057418
USA	\$0.00	\$0.000000
Uzbekistan	\$0.00	\$1.369220
Vanuatu	\$0.00	\$2.242803
Venezuela	\$0.00	\$0.603535
Vietnam	\$0.00	\$0.000000



Vietnam (mobile)	\$0.00	\$0.000000
Virgin Islands British	\$0.00	\$2.895544
Virgin Islands US	\$0.00	\$0.497231
Wallis & Futuna Islands	\$0.00	\$1.909912
Yemen	\$0.00	\$0.942743
Zambia	\$0.00	\$1.395302
Zimbabwe	\$0.00	\$0.540234
Zimbabwe (mobile)	\$0.00	\$1.513469

All prices listed are inclusive of GST.

INTERNATIONAL ROAMING SHEET

International Roaming Calls*

<i>Timed charges rated per 60 seconds</i>	Flagfall	Timed (per minute)
Countries in Zone 1	\$0.000	\$1.65000
Countries in Zone 2	\$0.000	\$2.75000
Countries in Zone 3	\$0.000	\$5.50000
Countries in Zone 4	\$0.000	\$6.87500

**Call charges apply for incoming & outgoing calls*

International Roaming SMS

<i>Per message charges only applicable for outgoing SMS</i>	Per Message
Countries in Zone 1	\$0.688
Countries in Zone 2	\$1.375
Countries in Zone 3	\$1.375
Countries in Zone 4	\$1.375

International Roaming MMS*

<i>Per message charges only applicable for outgoing MMS</i>	Per Message
MMS Standard - To Australia	\$0.206
MMS Standard - To International	\$0.688
MMS Video - To Australia	\$0.413
MMS Video - To International	\$0.963

**MMS also uses data which will be chargeable at the applicable zone rate for incoming and outgoing messages*

International Roaming Data

<i>Data charges rated per KB</i>	Per MB
Countries in Zone 1	\$1.031
Countries in Zone 2	\$1.375
Countries in Zone 3	\$2.750
Countries in Zone 4	\$4.125

All prices listed are inclusive of GST.

Countries with eligible roaming agreements

	Zone	Eligible for roaming bolt on
Austria	1	Yes
Belgium	1	Yes
Bolivia	4	No
Brazil	2	No
Bulgaria	3	Yes
Canada	1	Yes
Cambodia	1	No
China	1	Yes
Cook Islands	4	No
Croatia	1	Yes
Czech Republic	1	Yes
Denmark	1	Yes
East Timor	2	No
Egypt (Arab Republic)	2	Yes
Estonia	1	Yes
Fiji	1	No
Finland	1	Yes
France	1	Yes
Germany	1	Yes
Greece	1	Yes
Guernsey (UK)	3	Yes
Hong Kong	1	Yes
Hungary	1	Yes
India	1	No
Indonesia	1	Yes
Ireland	1	Yes
Isle of Man (UK)	3	Yes
Israel	2	Yes
Italy	1	Yes
Japan	1	No
Kenya	4	No
Kuwait	4	No
Latvia	1	Yes
Lebanon	3	No
Lithuania	1	Yes
Luxembourg	1	Yes
Macedonia (Former Yugoslav Rep)	1	Yes
Malaysia	1	Yes
Malta	2	No
Mexico	2	No
Netherlands	1	Yes
New Caledonia	4	No
New Zealand	1	Yes
Nigeria	1	No
Norway	1	Yes
Papua New Guinea	1	No

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Philippines	1	Yes
Poland	1	No
Portugal	1	No
Qatar	2	Yes
Republic of Korea	1	No
Romania	3	No
Russia	1	No
Samoa	1	No
Saudi Arabia	2	No
Singapore	1	Yes
Slovak Republic	1	No
Slovenia	1	No
Solomon Islands	2	No
South Africa	2	No
Spain	1	Yes
Sri Lanka	1	Yes
Sweden	1	Yes
Switzerland	1	Yes
Taiwan	1	Yes
Thailand	1	Yes
Tonga	1	No
Turkey	1	No
UAE	2	No
UK	1	Yes
USA	1	No
Vanuatu	1	Yes
Vietnam	3	No